

## The Online Safety **Framework**

#### Online Safety and Media Regulation Act (OSMR)

#### Online Safety Code (OSC)

Irish code that applies to providers of video-sharing platform services (VSPs) based in Ireland.

VSPs must state in their Terms and Conditions that illegal and harmful content is not allowed.

VSPs must allow users to report content, and tell them how they acted on their report (e.g. removing the content).

VSPs are obliged (as appropriate):

- to have effective media literacy measures and tools
- to raise users' awareness of those measures and tools.

#### Digital Services Act (DSA)

EU regulation that aims to build a safe, fair and trusted online environment.

#### By law, platforms must:

- have easy to use and easy to find reporting mechanisms (including providing the decision made on the content reported)
- set out in their terms and conditions how their algorithims work
- clearly label advertisements.

Larger platforms must carry out external audits on risk mitigation measures (e.g. how they are working to ensure their platforms are safe).

#### Terrorist Content Online Regulation (TCOR)

EU regulation that aims to stop the sharing of terrorist content online, and allows for its speedy removal from platforms.

Terrorist content includes the promotion, glorification and encouragement of terrorist activity, as well as calls to action for others to engage in such acts.

As the competent authority in Ireland under the Regulation, An Garda Síochána is the only organisation that can force a platform to remove terrorist content. The platform has one hour to remove the content when the Gardaí issue a notice.

www.cnam.ie

### Your Rights under the Online Safety Framework

# The right to be protected from harm

The way online platforms use recommender systems ('for you' feeds) must be set out in their **Terms and Conditions**.

Users should be **easily able to modify or select their preferred options** and have more control over what they see in their feed.





#### The right to report

It is important to **report harmful and illegal content** to the platform where you saw it first.

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There should be an **easy to find** and **easy to use** reporting mechanism.

#### The right to express yourself

If a platform removes your content, you have **the right to know why** and the right to **appeal this decision.** 



