# ONLINE SAFETY RESEARCH 2023

Part I

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**NOVEMBER 2023** 

Coimisiún na Meán



# INTRODUCTION



#### **BACKGROUND AND METHODOLOGY**

- Interviews were conducted via computer aided telephone interviewing (CATI) using Ipsos B&A's Omnipoll survey.
- Omnipoll is a telephone omnibus that accesses a fresh nationally representative sample of 1,000 adults aged 15+ every two weeks.
- This study was targeted to 18+ only some additional interviews were conducted among 18+ to ensure the sample reached 1000 interviews.
- This is Part 1 of a two-part programme and addressed usage patterns of social media apps and websites among the general public.
- Fieldwork for this research was conducted from the 17<sup>th</sup> to 31<sup>st</sup> of October 2023.



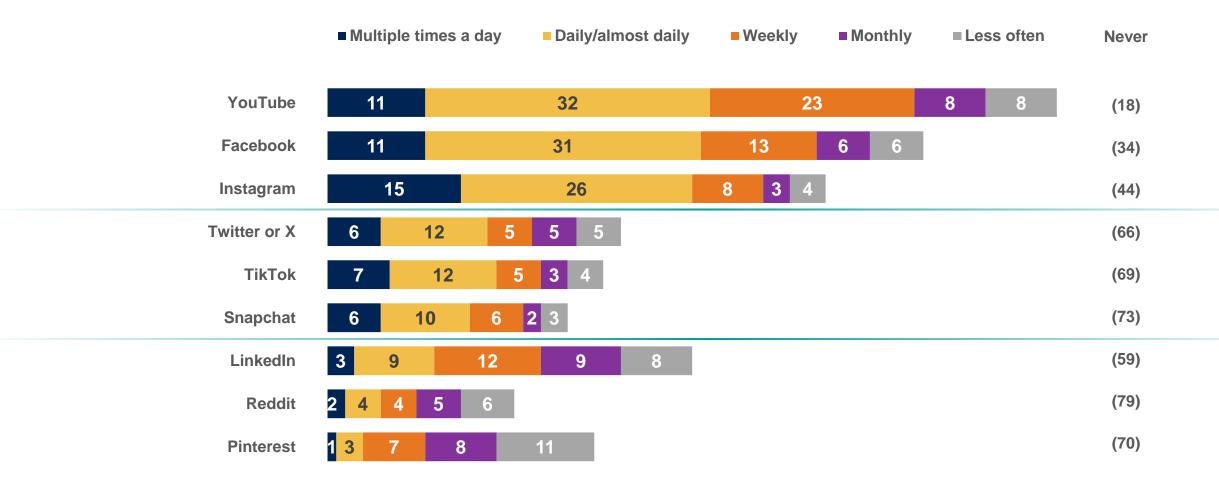
# FINDINGS





#### FREQUENCY OF USING WEBSITES/APPS

#### All respondents



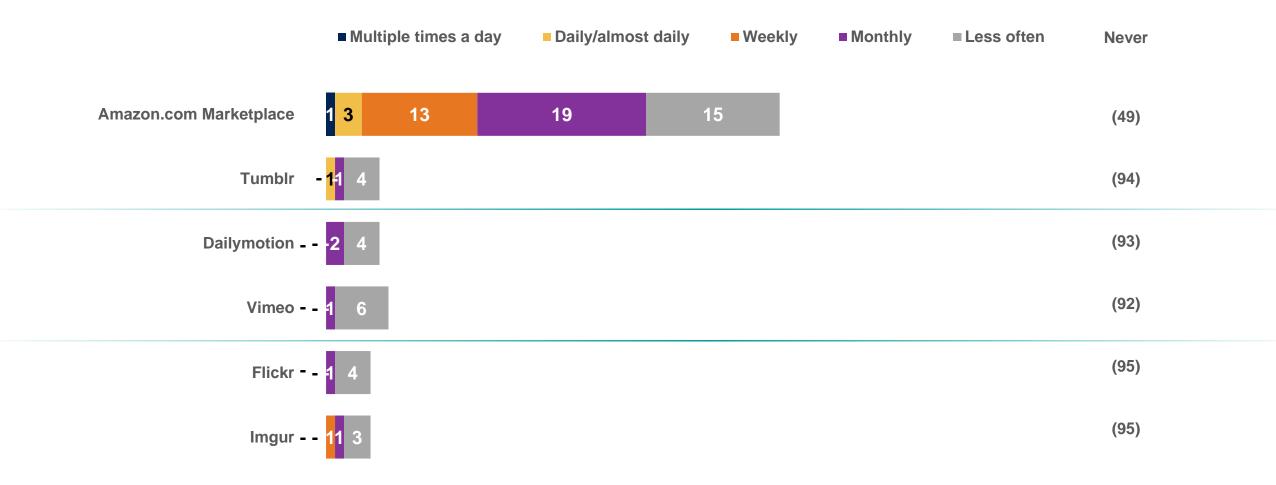
Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Base: All Respondents: 1,004



### FREQUENCY OF USING WEBSITES/APPS

#### All respondents



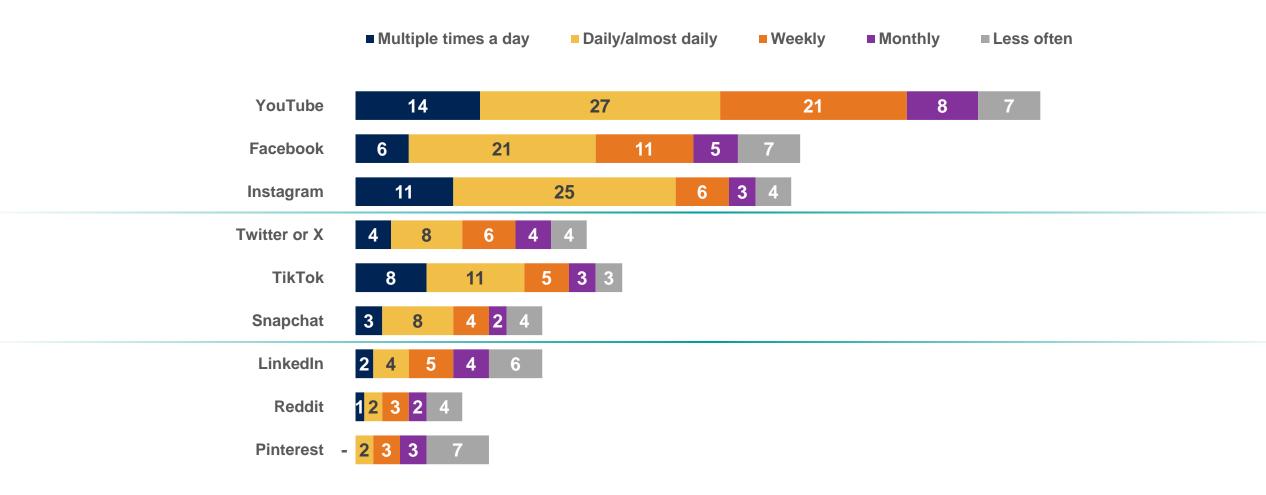
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Base: All Respondents: 1,004



#### FREQUENCY OF WATCHING VIDEOS

#### All respondents



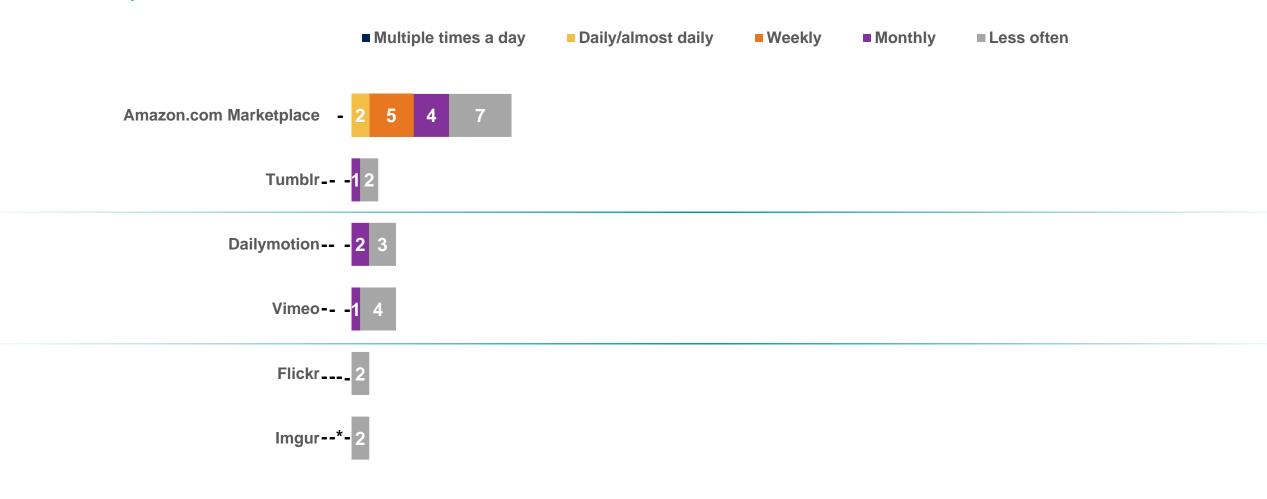
Q.2 And about how often, if at all, do you watch videos on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.





### FREQUENCY OF WATCHING VIDEOS

#### All respondents



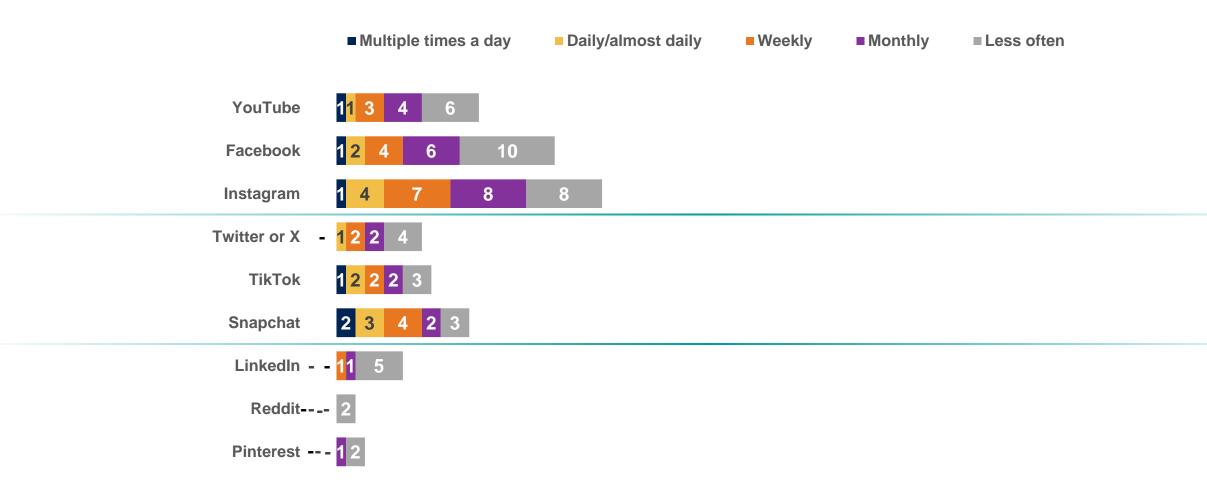
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#### FREQUENCY OF SHARING/UPLOADING A VIDEO

#### All respondents



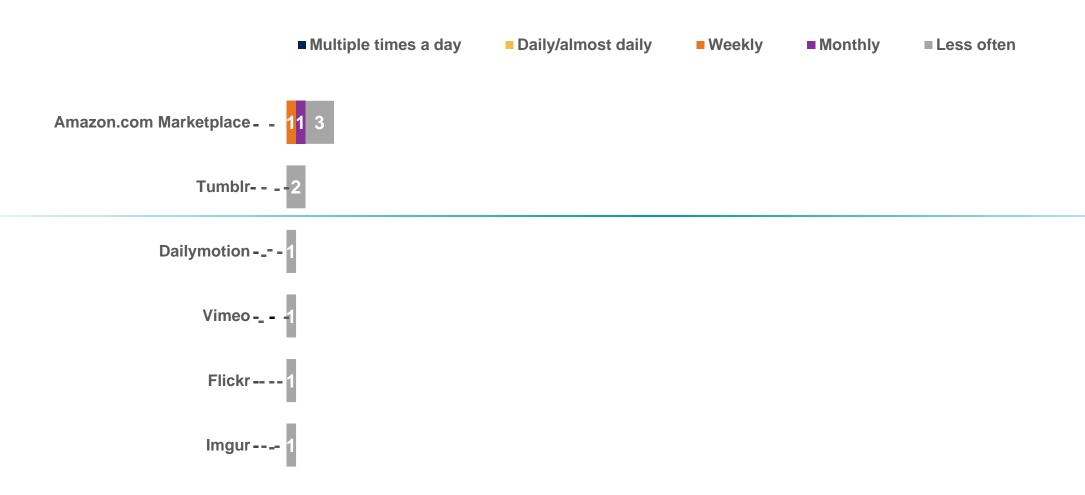
Q.3 And about how often, if at all, do you share a video or upload a video on ......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Base: All respondents = 1,004



#### FREQUENCY OF SHARING/UPLOADING A VIDEO

#### All respondents



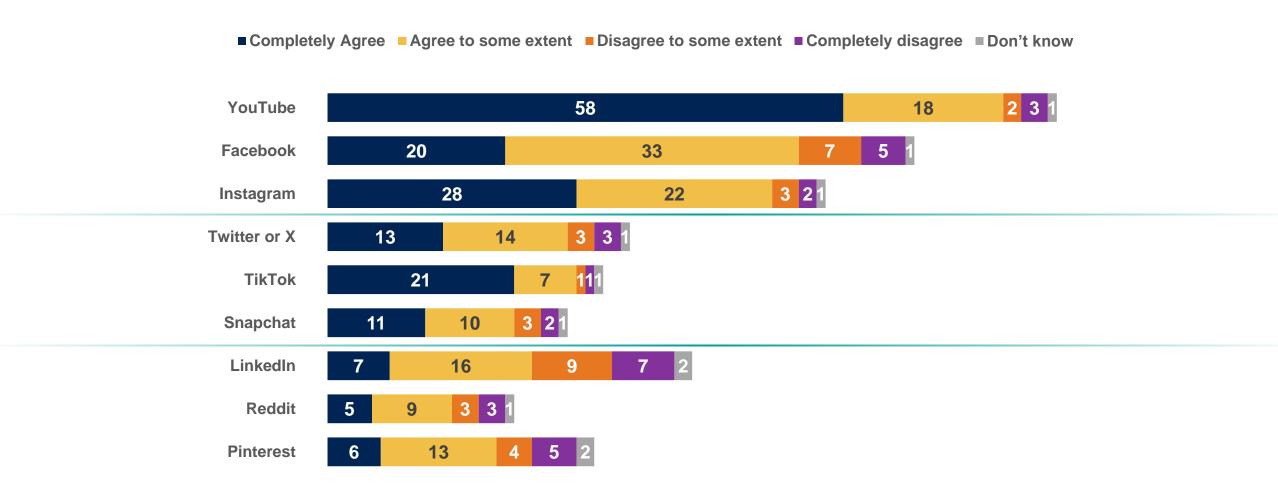
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Base: All respondents = 1,004



#### VIDEOS AS AN IMPORTANT FEATURE OF APPS/WEBSITES

#### Level of Agreement



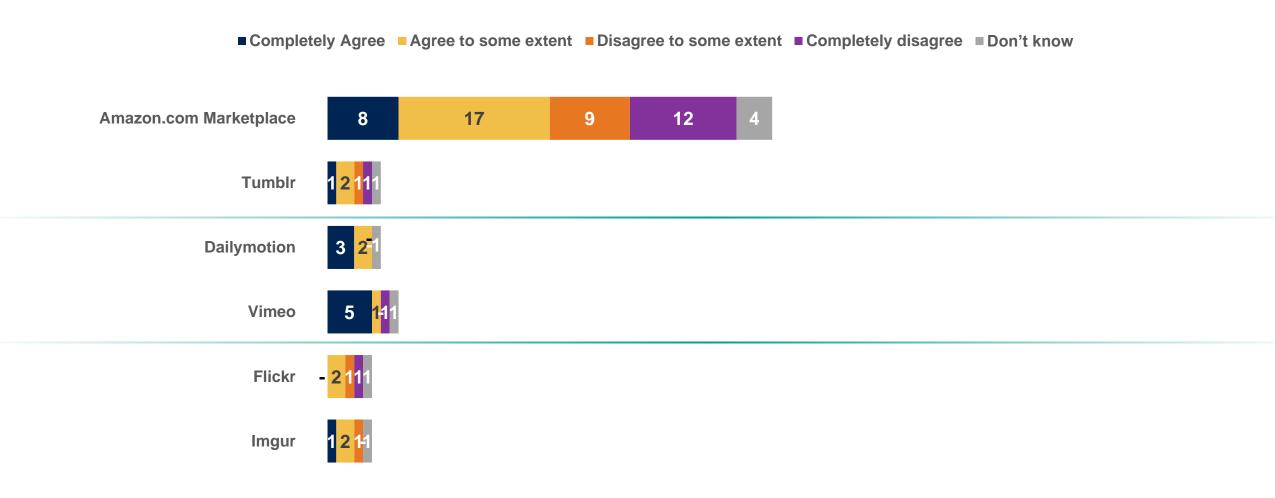
Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

Base: All respondents = 1,004



#### VIDEOS AS AN IMPORTANT FEATURE OF APPS/WEBSITES

#### Level of Agreement

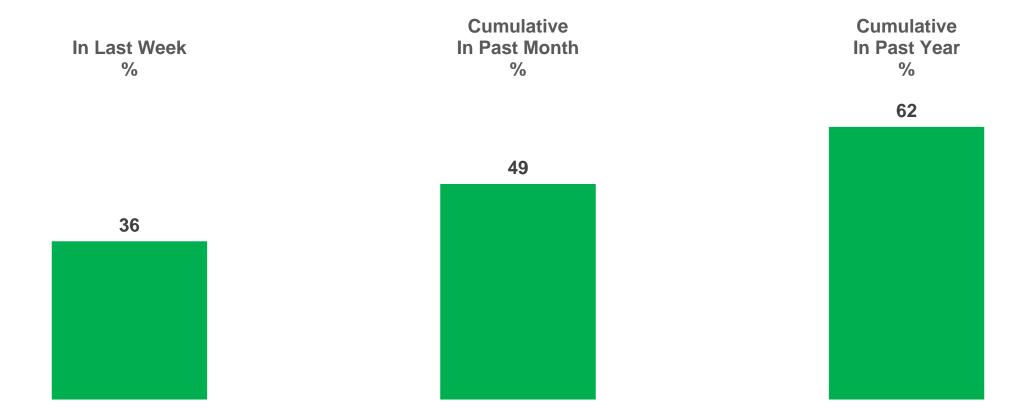


Q.4 To what extent would you agree or disagree that videos are an important feature of ........? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree. Base: All respondents = 1,004



# EXPERIENCE OF SEEING A VIDEO ON SOCIAL MEDIA THAT MADE VIEWER FEEL UNCOMFORTABLE, UPSET, OR NEGATIVE IN ANY WAY

All Users of Websites/Apps



Q.5 In the last week, have you seen a video on social media that made you feel uncomfortable, upset, or negative in any way?

Base: All who use any App/website 929



# APPENDIX





### **APP USERS X DEMOGRAPHICS**

#### **Net Weekly**

		GE	% % % % % % % % % % % % % % % % % % %				CHILDREN IN HOUSE <18				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Yes	No
	%	%	%	%	%	%	%	%	%	%	%
YouTube	66	76	57	89	89	81	62	56	32	71	65
Facebook	54	49	59	44	61	68	61	63	29	67	50
Instagram	49	41	56	89	75	60	44	29	12	62	44
Twitter or X	24	31	18	34	28	35	21	18	11	29	22
TikTok	24	22	26	78	35	19	18	11	3	25	24
Snapchat	22	19	25	86	37	18	9	4	3	27	21
LinkedIn	24	27	21	28	48	33	23	15	1	29	22
Reddit	11	14	8	16	24	18	5	2	1	9	11
Pinterest	11	6	15	23	15	11	8	9	3	9	11
Amazon.com Marketplace	17	16	18	19	28	27	17	11	2	24	15
Tumblr	1	1	1	4	2	1	0	0	0	0	1
Dailymotion	1	1	1	4	1	0	0	0	1	1	1
Vimeo	1	1	1	1	2	1	1	1	0	1	1
Flickr	0	1	0	1	1	0	0	0	0	0	0
Imgur	1	1	0	1	2	2	0	0	0	0	1

Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Base: All Respondents: 1,004



### WATCH VIDEOS WEEKLY X DEMOGRAPHICS

#### **Net Weekly Viewing**

		GE	NDER			CHILDREN IN HOUSE <18					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Yes	No
	%	%	%	%	%	%		%	%	%	%
YouTube	62	72	52	88	86	80	56	48	25	68	60
Facebook	39	36	42	39	48	54	47	36	12	53	34
Instagram	43	35	50	82	73	54	40	20	4	55	38
Twitter or X	18	23	13	30	23	26	18	8	5	24	16
TikTok	24	21	26	79	32	18	19	13	2	25	23
Snapchat	15	15	15	64	24	12	4	4	0	18	14
LinkedIn	10	13	6	10	23	12	10	4	1	13	9
Reddit	6	9	3	8	13	11	2	0	1	5	6
Pinterest	6	4	7	11	9	5	5	6	1	6	6
Amazon.com Marketplace	7	8	6	9	11	10	8	4	1	8	7
Tumblr	1	1	0	3	2	0	0	0	0	0	1
Dailymotion	0	1	0	2	0	1	0	0	0	1	0
Vimeo	1	1	1	1	0	1	2	0	0	2	0
Flickr	n/a										
Imgur	1	1	0	1	2	1	0	0	0	0	1



### SHARE/UPLOAD VIDEOS WEEKLY X DEMOGRAPHICS

#### Net Weekly Sharing/Uploading

		GE	NDER				CHILDREN IN HOUSE <18				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Yes	No
	%	%	%	%	%	%	%	%	%	%	%
YouTube	5	6	5	4	9	6	6	4	4	6	5
Facebook	7	7	7	3	9	10	9	7	2	10	6
Instagram	12	11	13	26	20	13	11	7	1	14	11
Twitter or X	3	4	1	3	3	4	4	0	2	4	2
TikTok	6	6	6	24	7	3	5	2	1	6	6
Snapchat	9	10	8	41	16	5	3	0	0	10	9
LinkedIn	2	2	1	3	2	1	3	1	0	1	2
Reddit	0	1	0	0	2	0	0	0	0	0	0
Pinterest	1	0	1	1	1	0	0	1	0	0	1
Amazon.com Marketplace	1	1	1	0	1	2	1	0	1	3	0
Tumblr	0	0	0	1	1	0	0	0	0	0	0
Dailymotion	n/a										
Vimeo	0	0	0	0	0	0	0	0	0	0	0
Flickr	0	0	0	0	0	0	0	0	0	0	0
Imgur	0	0	0	0	0	0	0	0	0	0	0



# AGREEMENT THAT VIDEOS ARE AN IMPORTANT FEATURE OF WEBSITES/APPS

Net Agree completely/to some extent

		GEN	IDER AGE								CHILDREN IN HOUSE <18	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Yes	No	
	%	%	%	%	%	%	%	%	%	%	%	
YouTube	76	80	72	97	97	85	82	69	37	84	73	
Facebook	53	50	55	60	67	64	58	50	22	62	49	
Instagram	50	44	56	93	79	61	46	29	11	61	46	
Twitter or X	27	34	20	45	38	37	22	19	8	32	25	
TikTok	28	26	30	75	43	24	25	14	6	30	27	
Snapchat	21	22	21	80	40	18	9	2	1	25	20	
LinkedIn	23	25	22	30	41	33	22	11	4	30	21	
Reddit	14	18	10	25	34	20	7	2	1	12	15	
Pinterest	19	14	24	32	26	24	15	16	7	20	19	
Amazon.com Marketplace	26	26	26	37	37	30	25	24	9	31	24	
Tumblr	3	3	3	7	7	2	3	0	1	2	3	
Dailymotion	5	7	4	13	9	6	2	2	1	5	5	
Vimeo	6	7	5	5	9	10	8	3	1	8	6	
Flickr	2	3	1	3	2	4	2	0	1	2	2	
Imgur	3	4	1	5	7	4	2	0	1	2	3	

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

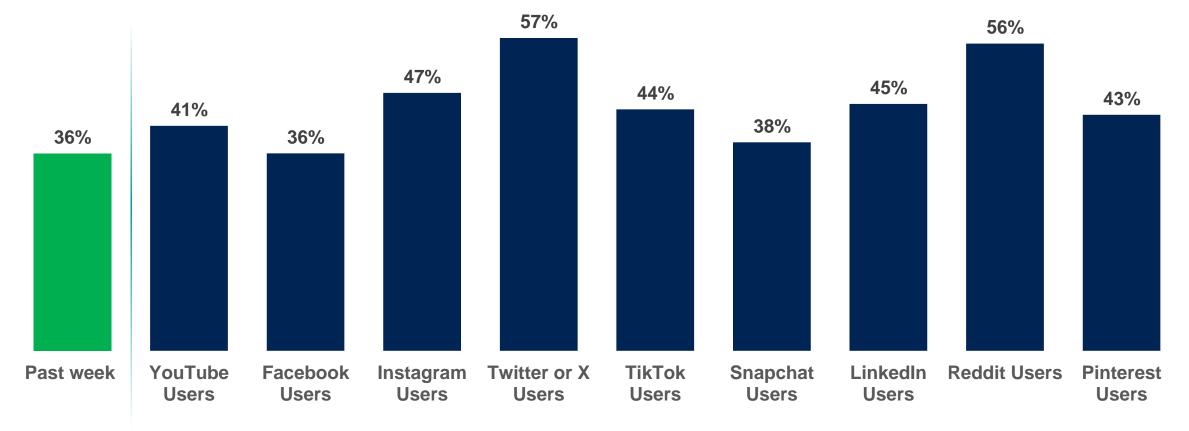
Base: All respondents = 1,004

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# SEEING A VIDEO ON SOCIAL MEDIA IN THE PAST WEEK THAT MADE YOU FEEL UNCOMFORTABLE, UPSET, OR NEGATIVE IN ANY WAY

Past Week by Weekly Users of Apps



**Note**: Question does not ask respondents to identify the site where a 'harmful' video was seen. This chart simply analyses the data by User groups.

Q.5 In the last week, have you seen a video on social media that made you feel uncomfortable, upset, or negative in any way?

Base: All who use App/website in past week



# EXPERIENCE OF SEEING A VIDEO ON SOCIAL MEDIA THAT MADE VIEWER FEEL UNCOMFORTABLE, UPSET, OR NEGATIVE IN ANY WAY

All Users of Websites/Apps

		GEN	IDER			CHILDREN IN HOUSE <18					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	Yes	No
	%	%	%	%	%	%		%	%	%	%
Yes, past week	36	37	34	38	42	52	37	22	16	44	32
Yes, past month	49	48	49	57	59	64	51	30	22	59	45
Yes, past year	62	61	62	76	73	75	62	46	33	72	58

Q.5 In the last week/month/year have you seen a video on social media that made you feel uncomfortable, upset, or negative in any way?

Base: All who use any App/website



# EXPERIENCE OF SEEING A VIDEO ON SOCIAL MEDIA THAT MADE VIEWER FEEL UNCOMFORTABLE, UPSET, OR NEGATIVE IN ANY WAY

X Users of Apps/Websites

	All App Users	You Tube	Facebook	Instagram	Twitter or X	TikTok	Snapchat	LinkedIn	Reddit	Pinterest	Amazon. com Market Place	Tumblr*	Daily motion*	Vimeo*	Flickr*	lmgur*
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Yes, past week	36	38	37	44	51	42	39	42	52	46	44	51	42	45	46	52
Yes, past month	49	51	50	60	62	59	56	55	68	61	58	60	50	54	49	65
Yes, past year	62	65	64	74	73	76	74	70	82	75	71	84	71	71	76	84

**Note**: Question does not ask respondents to identify the site where a 'harmful' video was seen. This chart simply analyses the data by User groups.

\* Small sample size <80

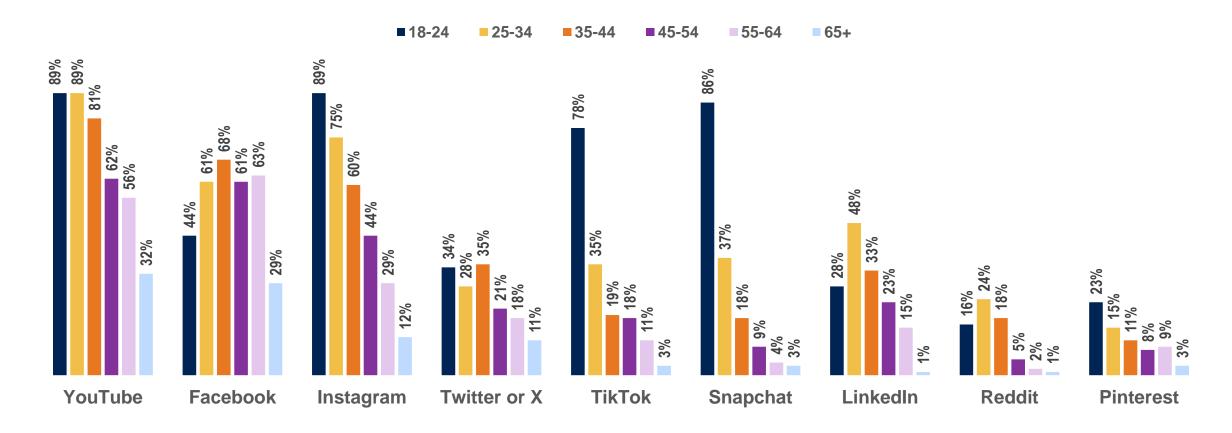
Q.5 In the last week/month/year, have you seen a video on social media that made you feel uncomfortable, upset, or negative in any way?

Base: All who use any App/website



#### WEEKLY APP USERS BY AGE GROUPS

#### Net Weekly Use



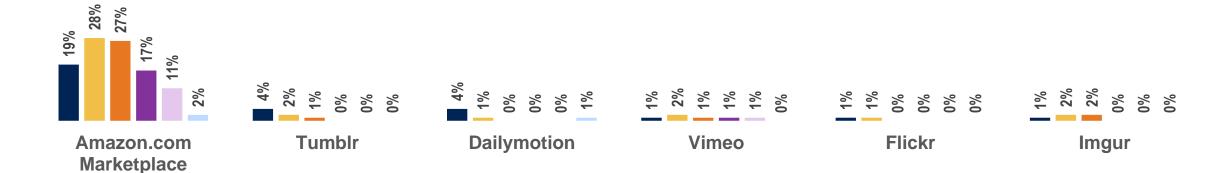
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#### WEEKLY APP USERS BY AGE GROUPS

#### Net Weekly Use



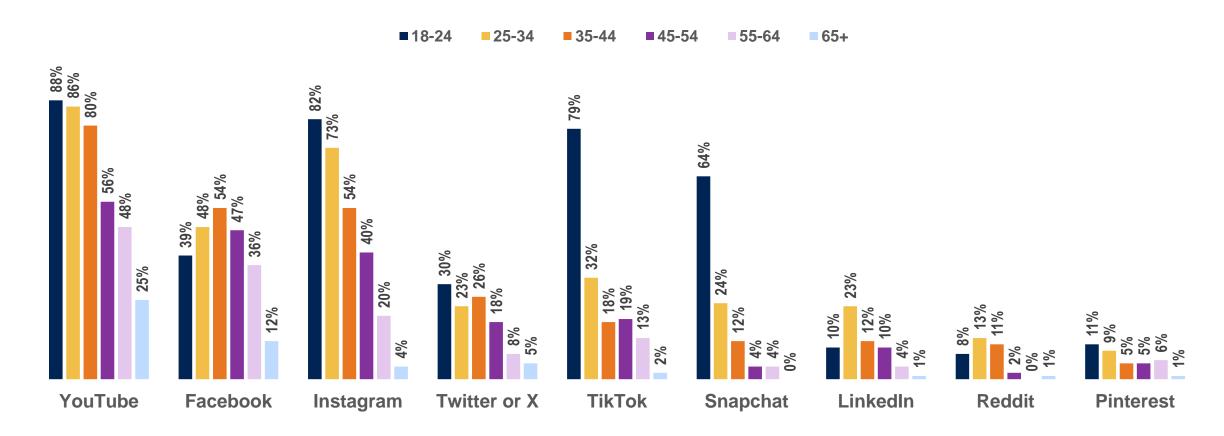


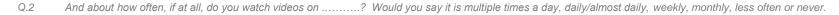


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### WATCH VIDEOS WEEKLY BY AGE GROUPS

#### **Net Weekly Viewing**







#### WATCH VIDEOS WEEKLY BY AGE GROUPS

#### **Net Weekly Viewing**













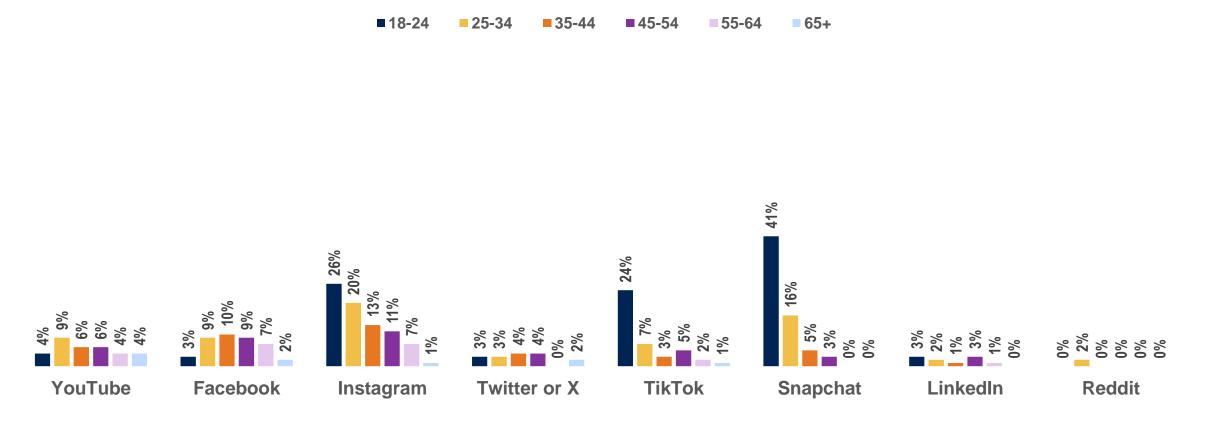


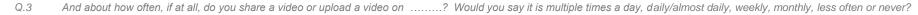
And about how often, if at all, do you watch videos on ........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.



### SHARE/UPLOAD VIDEOS WEEKLY BY AGE GROUPS

#### Net Weekly Sharing/Uploading



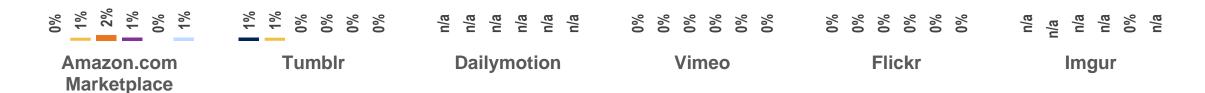




#### SHARE/UPLOAD VIDEOS WEEKLY BY AGE GROUPS

**Net Weekly Sharing/Uploading** 



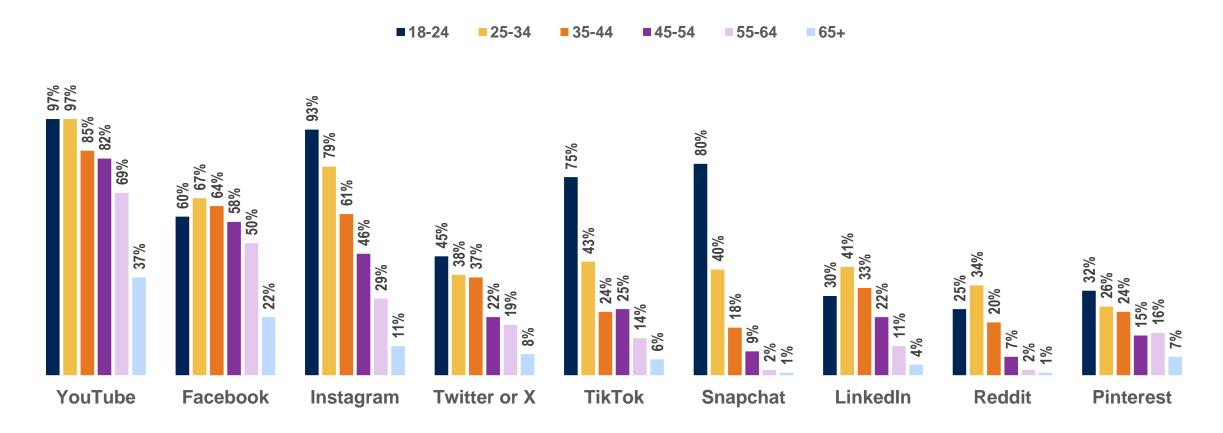


Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?



# VIDEOS AS IMPORTANT FEATURE OF WEBSITES/APPS BY AGE GROUPS

Net Agree – Completely/To some extent



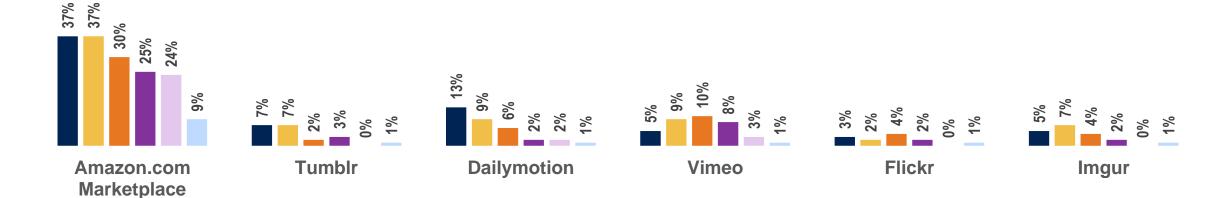




# VIDEOS AS IMPORTANT FEATURE OF WEBSITES/APPS BY AGE GROUPS

Net Agree – Completely/To some extent



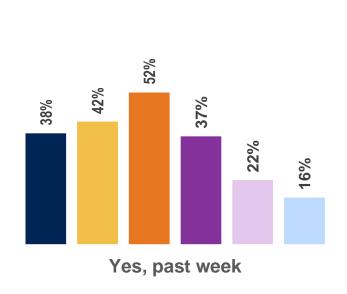


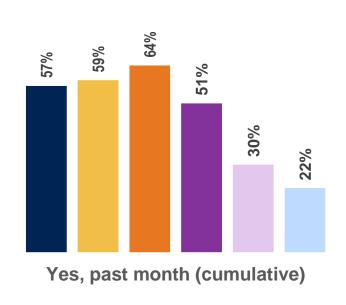
Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

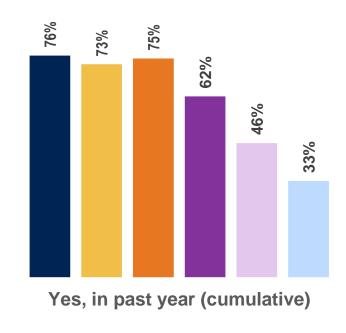


# EXPERIENCE OF SEEING A VIDEO ON SOCIAL MEDIA THAT MADE VIEWER FEEL UNCOMFORTABLE, UPSET OR NEGATIVE IN ANY WAY









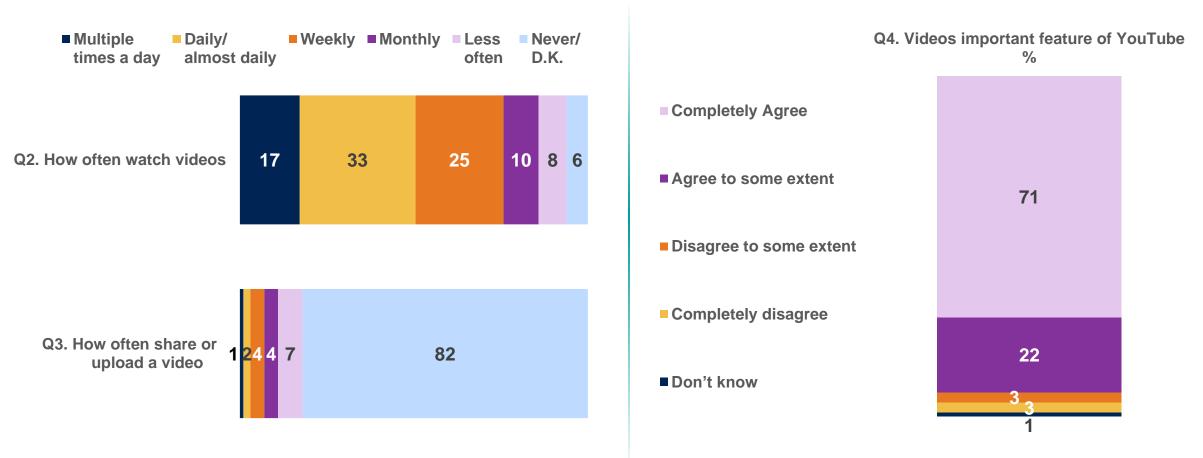
Q.5 In the last week/month/year have you seen a video on social media that made you feel uncomfortable, upset, or negative in any way?



### **YOUTUBE USERS**



#### 82% use Youtube



Q.1 | I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Youtube users = 820



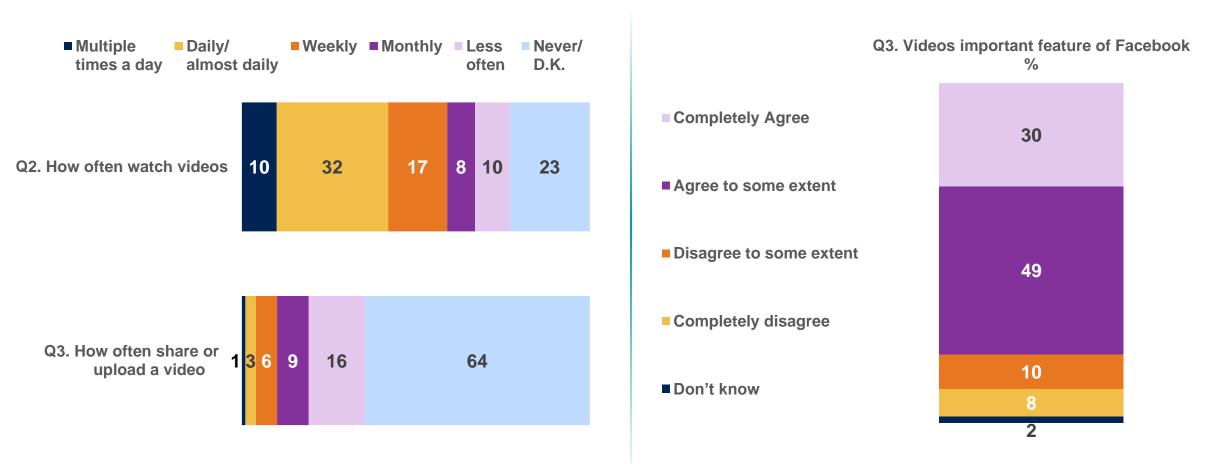
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **FACEBOOK USERS**

#### facebook

#### 66% use Facebook



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Facebook users = 665



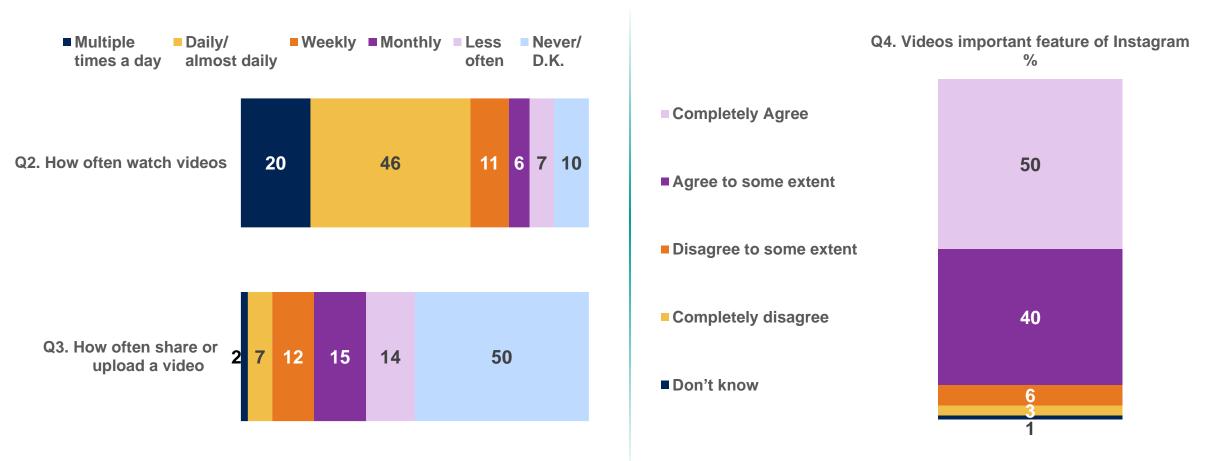
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

### **INSTAGRAM USERS**

### Instagram

#### 56% use Instagram



Q.1 | I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Instagram users = 560



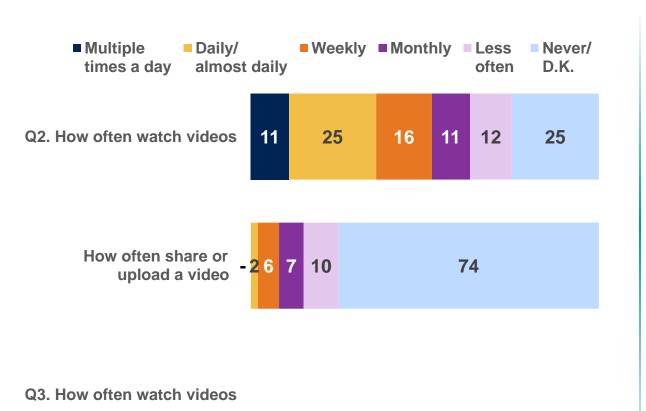
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

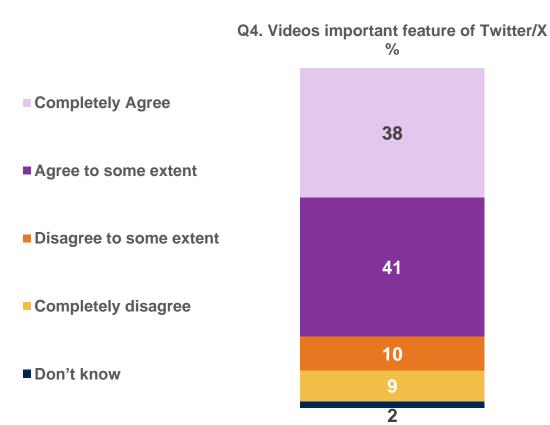
Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

### TWITTER OR X USERS



#### 34% use Twitter / X





Base: Twitter/X users = 342



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

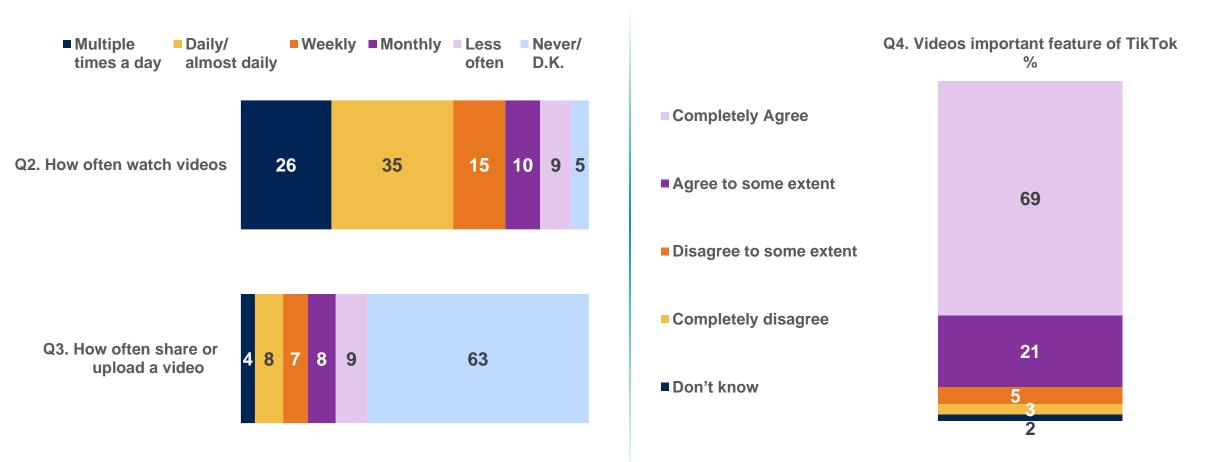
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Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **TIKTOK USERS**



#### 31% use TikTok



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: TikTok users = 311



Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **SNAPCHAT USERS**

#### Snapchat

#### 27% use Snapchat



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Snapchat users = 272



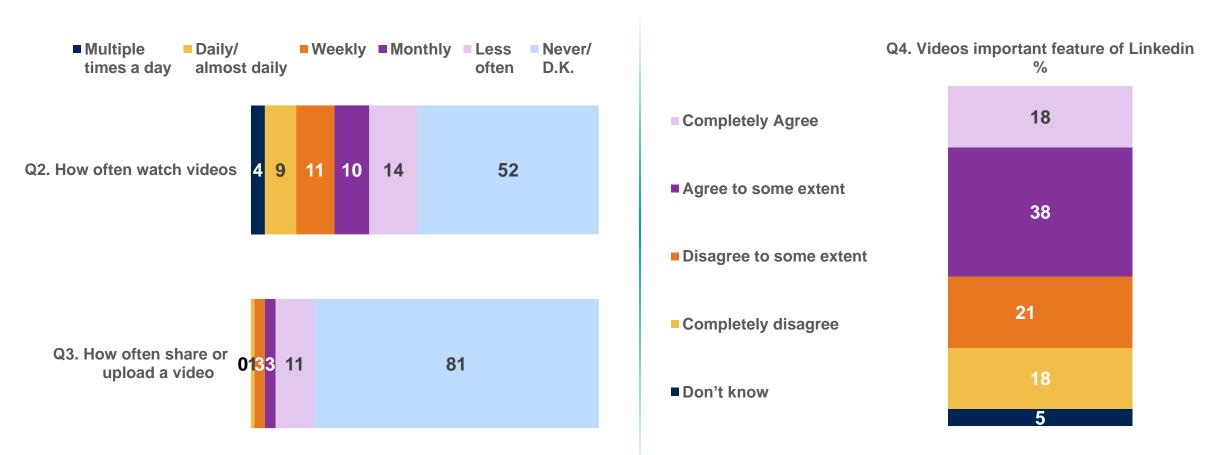
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **LINKEDIN USERS**



#### 41% use Linkedin



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Q.2 And about how often, if at all, do you watch videos on ..........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Linkedin users = 414



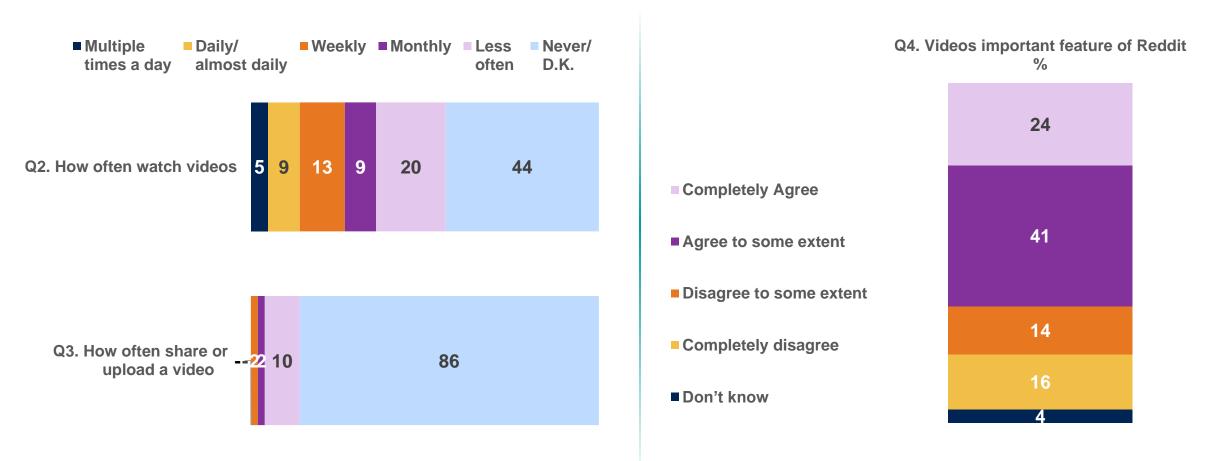
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **REDDIT USERS**

# correddit

#### 21% use Reddit



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Q.2 And about how often, if at all, do you watch videos on ..........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Reddit users = 215



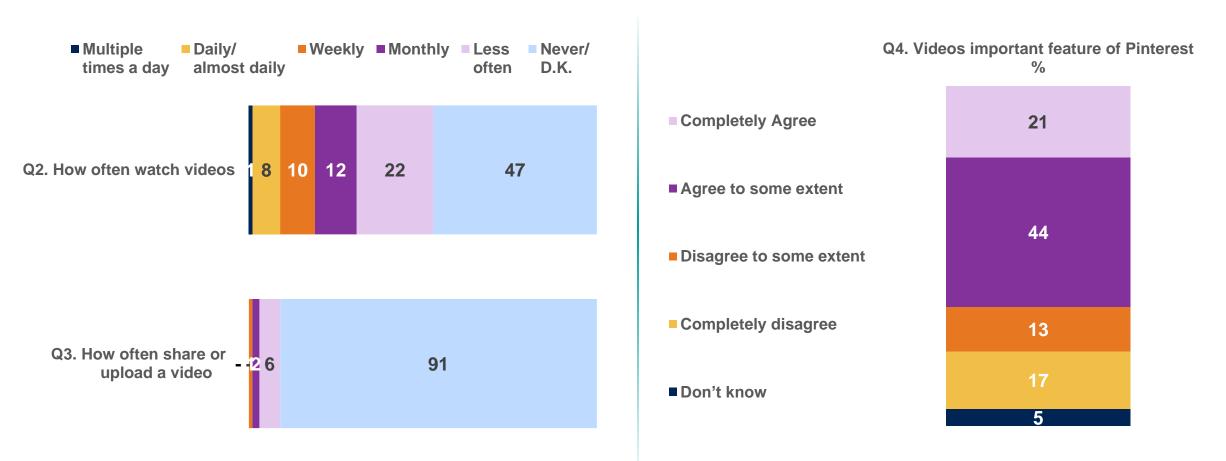
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

### **PINTEREST USERS**



#### 30% use Pinterest



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Q.2 And about how often, if at all, do you watch videos on ..........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Pinterest users = 298



Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **AMAZON USERS**

#### amazon.com

#### 51% use Amazon



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Amazon users = 511



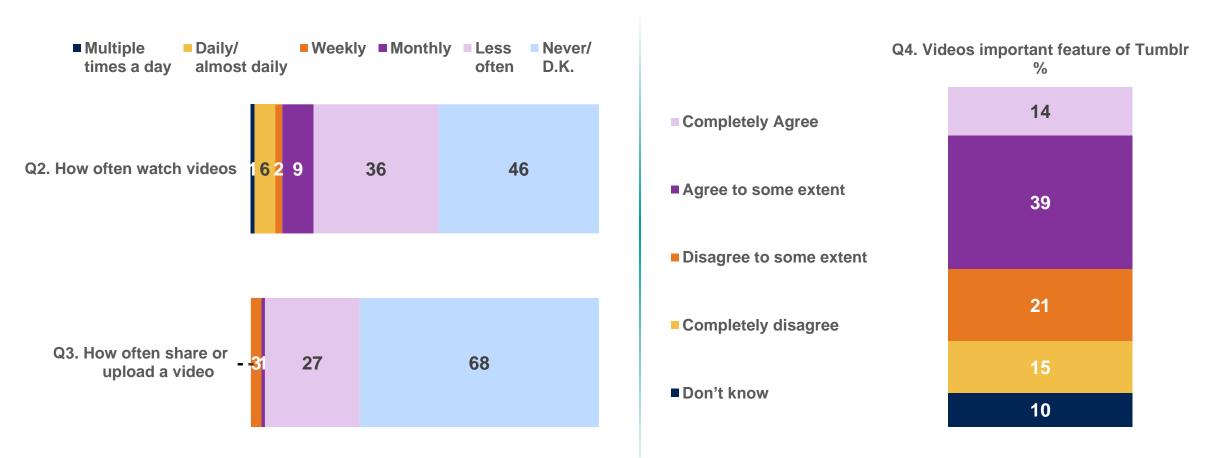
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **TUMBLR USERS**



#### 6% use Tumblr



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Tumblr users = 58

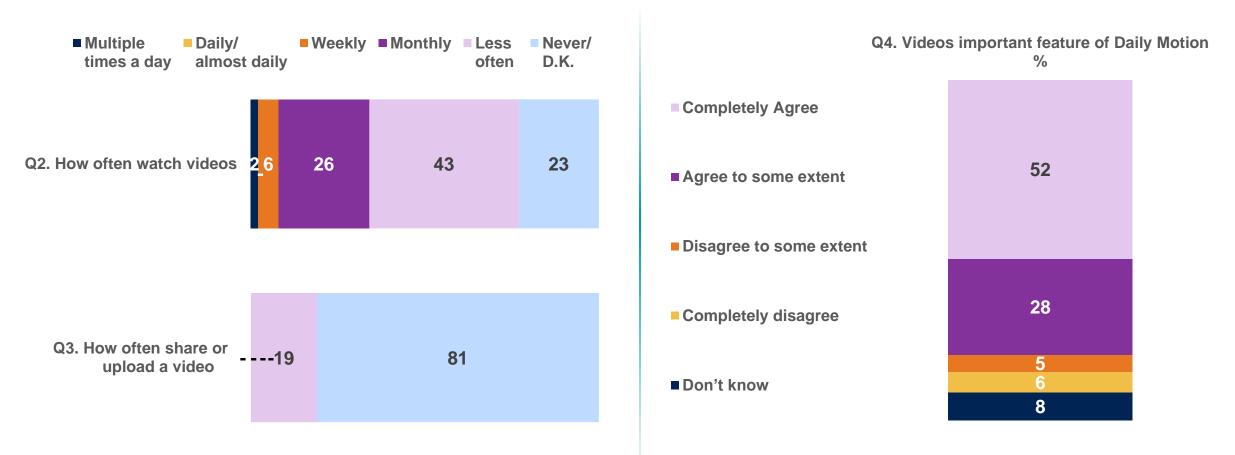


Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **DAILY MOTION USERS**

#### 6% use Dailymotion



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Dailymotion users = 64



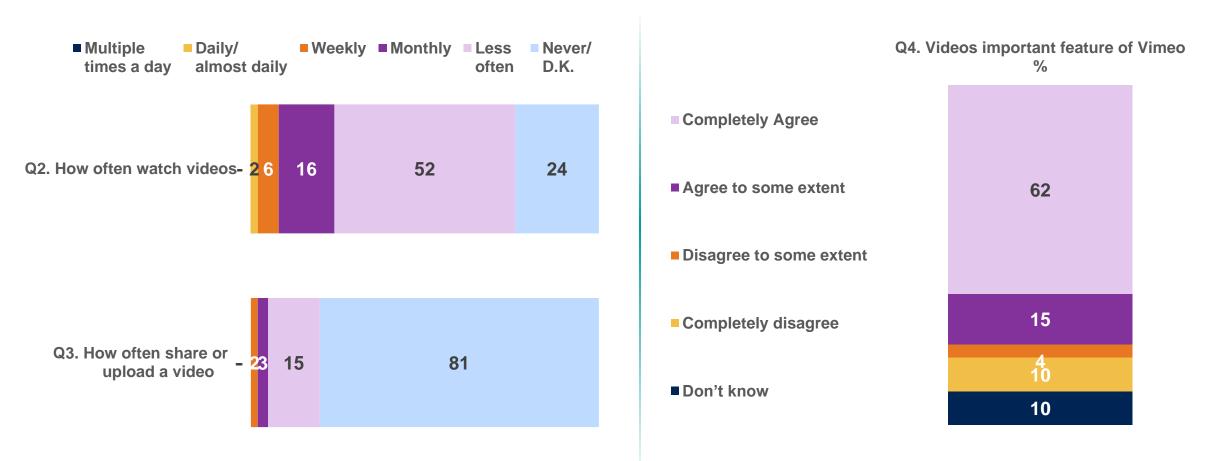
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **VIMEO USERS**

### vimeo

#### 8% use Vimeo



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Vimeo users = 79



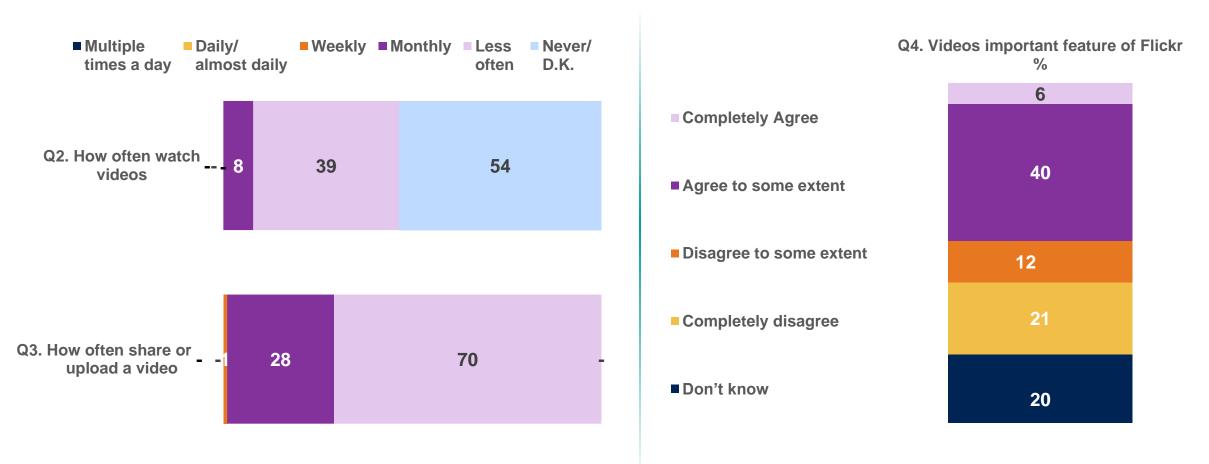
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

### **FLICKR USERS**

# flickr

#### 5% use Flickr



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

And about how often, if at all, do you watch videos on .........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Flickr users = 48



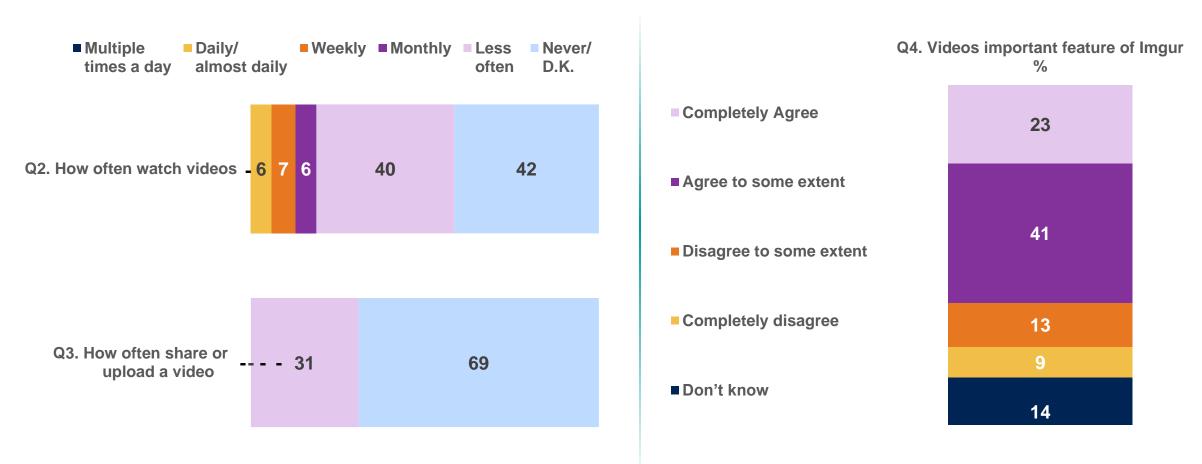
Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

#### **IMGUR USERS**



#### 5% use Imgur



Q.1 I am going to read out a list of websites or apps. For each one, can you tell me about how often, if at all, you use it? For each, would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Q.2 And about how often, if at all, do you watch videos on ..........? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never.

Base: Imgur users = 45



Q.3 And about how often, if at all, do you share a video or upload a video on .......? Would you say it is multiple times a day, daily/almost daily, weekly, monthly, less often or never?

Q.4 To what extent would you agree or disagree that videos are an important feature of .......? Would you say you completely agree; agree to some extent; disagree to some extent; completely disagree.

# THANK YOU

